**RHODALYN** **YEBOAH**

**Data Analyst**

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| **PROFESSIONAL SUMMARY**  I am a detail-oriented team player with strong organizational skills and possess the ability to handle multiple projects simultaneously with a degree of accuracy. I am an organized and trustworthy woman, successful at managing multiple priorities with a positive attitude. I can take on added responsibilities to meet team goals while operating with a strong sense of urgency and dedication.  I have excellent skills in google sheets, data entry and team management, with good interpersonal understanding and communication skills and a confident team worker with the ability to work on initiative.  **WORK EXPERIENCE**  **DATA ANALYST BOOTCAMP GRADUATE,**  Generation Ghana April - July 2025   * Created and presented data visualizations using Tableau and Power BI resulting in better presentation skills and a deeper understanding of data storytelling * Demonstrated strong teamwork and problem-solving skills through group projects resulting in successful project completion and achievement of team goals * Developed confidence in presenting complex data insights to stakeholders, leading to enhanced communication skills and increased self-assurance in professional settings * Thrived in high-pressure environments, collaborating with individuals from various backgrounds, fostering a cooperative and productive work environment even in challenging situations.   **IT PERFORMANCE ANALYST/ IT ASSISTANT**  NESTLE CWA Jan – October, 2024   * Experience as a temporary IT assistant at Nestle, providing technical support and assistance to employees in resolving IT issues and gained hands-on experience in troubleshooting hardware and software problems, ensuring smooth functioning of computer systems and networks. * Collaborated with the IT team to conduct system upgrades and maintenance, contributing to the overall efficiency of IT operations. * Developed strong problem-solving skills by analyzing and resolving complex IT issues within tight deadlines. * Implemented proactive measures to enhance cybersecurity, ensuring data protection and minimizing potential risks and successfully monitored and tracked key performance indicators (KPIs) to consistently surpass market targets in the CWA (IT) sector until the completion of my tenure. * Received positive feedback from colleagues and supervisors for consistently delivering high-quality IT support and exceeding expectations.   **INTERN**  EHYEN Transport LTD. Jun - Nov 2020   * Created engaging and visually appealing graphics for their web app. * Provided exceptional support resolving issues relating to the mobile app and its navigation. * Managed a high volume of customer inquiries * Recording and keying in data into the computer system through excel. | **TECH STACK:**  **Languages:** Python, C++, SQL  **Libraries:** Pandas, NumPy, Tkinter  **Data visualization:** Advanced MS. Excel, Power Bi, Tableau  Statistical methods, data mining techniques, Data cleaning, VLOOKUP experience, wrangling and preprocessing.  **Soft skills:** Presentation & facilitation, Business Communication, Teamwork Interpersonal Skills, Time management and Organizational skills  **EDUCATION & CERTIFICATIONS**  **Generation Ghana, 2025**  Generation Data Analysis Program  **University of Ghana, 2023**  BSc. Computer Science  **PROJECTS**  Generation Ghana  Title: **Power BI Project**  Created a visual report using Power BI desktop and created a dashboard using Power BI Service.  **PORTFOLIO**  [GitHub](https://rhodalyn029.github.io/portfolio/)  **INTERESTS**  I enjoy reading and researching new tools and tricks online to enhance my work skills and for leisure. However, outside of work I enjoy playing video games.  **REFERENCES**  Available upon request in compliance with Data Protection Regulations |